



Important Service Adjustment Notice

January 31, 2026

To all partners concerned with animal welfare:

First, we sincerely thank you for your trust and support of our foundation throughout this journey. It is because of you that we have been able to offer a helping hand to animals in urgent need, day and night.

We have always maintained our original mission to rescue every unfortunate animal and provide them with a temporary haven. However, we must report to you with a heavy and honest heart that, as a charity completely reliant on public donations, we have not received any permanent funding from government departments to date. In recent years, operational costs have continued to rise, while public donations have not kept pace with actual expenditures, leading us to face serious financial pressure.

After careful and difficult evaluation by the board, we have had to make a tough decision: starting from April 1, 2026, our foundation will temporarily cease the reception of stray animals. Additionally, our 24-hour emergency rescue service will be adjusted to operate from 9 AM to 4 PM, Monday to Saturday.

We understand that this is shocking and heartbreaking news for those who have always trusted us. We deeply apologize for this and sincerely ask for your understanding that this is an adjustment we must make to ensure that our core rescue mission can "continue."

This is a "temporary farewell," not a "permanent goodbye."

We assure you that as soon as public donations stabilize and we can raise enough funds to rent and manage a compliant facility, we will immediately reopen the shared shelter space for animals. Our core goal has never changed—to provide refuge for helpless animals. The current adjustments are necessary to uphold this last line of defense in adversity, while maintaining a comprehensive safety net from rescue to advocacy.

During this exceptionally challenging time, we need your support more than ever. Please visit our donation page to offer your support; every contribution will be immensely helpful, and we thank you sincerely!

We understand that this decision may raise many questions and concerns, and we are prepared to communicate sincerely with you. Please feel free to contact us with any inquiries.

Through storms and challenges, we see our original intent. We once again offer our deepest apologies for this unavoidable change and thank you for choosing to walk alongside us on this challenging journey, advocating for voiceless lives for more opportunities in urgent rescue and long-term systems.